

# **BOMBARDIER**

## PRESS RELEASE

### **Bombardier's Intercity Trains are Considered by the Travelling Public to Be the Best in the UK**

***The interiors of Bombardier built Meridian and Pioneer diesel electric multiple units (DEMUs) are the most favoured in the UK according to an independent study conducted by Passenger Focus***

**Berlin, June 17, 2009** – Bombardier is delighted with the news that its UK trains were found to be the best in nine of the 11 design areas assessed by the UK's travelling public in a recent study conducted by Passenger Focus, the official rail users watchdog in the UK. The study considered passengers' views of the internal layout, facilities and design features of current intercity rolling stock, looking specifically at long-distance journeys on nine different types of trains in current UK operation. The research compared the general public's satisfaction in 11 different design aspects of the vehicles, including seating comfort, toilets and luggage provision.

Across the 11 design areas considered, the train types that received the most favourable approval ratings were the Class 222s, operated at the time by Hull Trains and East Midlands Trains. Bombardier's Voyager trains, in operation on Arriva CrossCountry services, also scored well, with Bombardier's DEMUs topping nine of the 11 categories.

Commenting on this achievement Colin S Walton, Chairman Bombardier Transportation UK, said: "We constantly strive to improve the travelling environment of our products, so we are delighted that our trains have been well received by the general public. Thanks should go to Passenger Focus for this extremely valuable research that will help us to develop our future generation of products, taking the travelling experience to new levels of comfort and reliability."

Tim Shoveller, Managing Director of East Midlands Trains added: "It's great news to hear that our Meridian Trains have scored so highly with the travelling public. As a company, we're constantly investing to make further improvements to our fleet and are currently in the process of a multi million pound depot improvement programme that will help to ensure our Meridians Trains keep their place as one of the UK's favourites, and also take the extra step to become one of the most reliable fleets on the network."

#### **About Bombardier Transportation UK**

In the UK's rail transportation industry, Bombardier is the leader in the manufacturing, refurbishment and maintenance of rolling stock and is the only remaining train builder in the

country. Bombardier Transportation employs around 4,500 people at production facilities in Derby and Plymouth and 15 maintenance, refurbishment and overhaul centres across the UK. Bombardier currently maintains approximately 5,200 vehicles in Great Britain.

### **About Bombardier Transportation**

As the global leader in rail technology, Bombardier Transportation delivers innovative products and services that set new standards in sustainable mobility. Bombardier's *ECO4* technologies – built on the four cornerstones of energy, efficiency, economy and ecology – conserve energy, protect the environment and help to improve total train performance. The Group offers the full range of railway solutions from complete trains to subsystems, maintenance services, system integration and signalling. Bombardier Transportation is headquartered in Berlin, Germany and has a presence in over 60 countries. It has an installed base of over 100,000 vehicles worldwide.

### **About Bombardier**

A world-leading manufacturer of innovative transportation solutions, from commercial aircraft and business jets to rail transportation equipment, systems and services, Bombardier Inc. is a global corporation headquartered in Canada. Its revenues for the fiscal year ended Jan. 31, 2009, were \$19.7 billion US, and its shares are traded on the Toronto Stock Exchange (BBD). Bombardier is listed as an index component to the Dow Jones Sustainability World and North America indexes. News and information are available at [www.bombardier.com](http://www.bombardier.com).

### **Note to Editors**

A **photo** is available on our web site at: <http://www.transportation.bombardier.com>.

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### **For information**

#### **Canada and United States: +1 450 441 3007**

David Slack, david.slack@ca.transport.bombardier.com  
Talal Zouaoui, talal.zouaoui@ca.transport.bombardier.com

#### **Mexico: +52 55 5093 7766**

Alejandro Gutierrez-Marcos, alejandro.gutierrez-marcos@mx.transport.bombardier.com

#### **Germany, Austria, Switzerland, Central and Eastern Europe: +49 30 98607 1134**

Heiner Spannuth, heiner.spannuth@de.transport.bombardier.com

#### **Nordic Countries: +46 8 681 5062**

Jonny Hedberg, jonny.hedberg@se.transport.bombardier.com

#### **Russia: +7 495 775 1830**

Alexander Bocharov, alexander.bocharov@ru.transport.bombardier.com

**UK, Ireland, Australia, New Zealand, other countries: +44 1332 266470**

Neil Harvey, neil.harvey@uk.transport.bombardier.com

**Benelux: +32 2289 7312**

Guy Hendrix, guy.hendrix@be.transport.bombardier.com

**France: +33 6 07 78 95 38**

Anne Froger, anne.froger@fr.transport.bombardier.com

**Spain, Portugal, Italy, Greece, Turkey, India: +35 1 919 693 728**

Luis Ramos, luis.ramos@pt.transport.bombardier.com

[www.theclimateisrightfortrains.com](http://www.theclimateisrightfortrains.com)